

## **Luminare Health phone number to check balances: 877-267-3359**

Instructions to access your account 24 hours a day at the following web address:

**[www.myLuminareHealth.com](http://www.myLuminareHealth.com)**

### ***Member Registration***

Go to **[www.myLuminareHealth.com](http://www.myLuminareHealth.com)**

1. Click Create an Account
2. Key in the letters, numbers, spaces and/or punctuation from the distorted image.
3. Create a username and password.
4. Complete the mandatory fields - Click Submit

Once you have successfully completed the steps above, you will receive a pop up notification indicating successful account creation. *Click Proceed to Registration.*

### ***To complete Registration***

1. Click on "Sign In"
2. Click Next
3. Complete the Mandatory fields
  - First/Last Name
  - Date of Birth
  - SSN (For the SSN field please use the last 4 digits of the following number: **000-00-(your 4 digit roll number, if your number is less than 4 digits add zeros to the beginning of the number as necessary)**)
  - Member ID (Your Member ID is as follows: **WY000(your 4 digit roll number, adding zeros as necessary for numbers less than 4 numbers)-01**)
  - Zip/Postal Code
4. Click Submit

### **Instructions to activate your debit card:**

1. You will receive two cards in the mail
2. Once you receive your cards, you will need to call 1-866-898-9795 to activate your cards
3. You will be prompted to enter the 16 digit number on the front of the card
4. You will be prompted to enter the last 4 digits of your debit card member ID (Your Debit Card Member ID is as follows: **000-00-(your 4 digit roll number)**)