

## Mobile Convenience

For ultimate convenience, get 24/7 access, direct from your tablet or mobile device.

### Getting started

- \* Install "Point C Benefits Mobile" from the App Store or Google Play.
- \* If you previously registered online, enter your Username and Password to access your account.

### To Register:

- \* Enter your first and last name, and zip code.
- \* If prompted, enter Tribe Name and Tribal Roll Number
- \* The portal will then prompt you to send a one-time passcode to verify your identity. Enter the code to continue.
- \* Create a username and set up your security questions.
- \* If no e-mail or mobile phone is in our records, please contact us to update and set up account 855-403-0343.
- \* Once completed, you'll be able to access your account!



Check out these convenient mobile features, which help make managing your healthcare easier than ever.

**Access accounts:** Check balances, view transaction

**Manage claims:** Submit new claims, upload receipts and check claims status.

**Track and pay expenses:** Track medical claims and other expenses.

**Access cards:** Manage card details, access your PIN, and more.

**Receive alerts:** View important account messages.

**Update your profile:** Update personal information, including your email and mobile phone.

## Online Control

The website provides powerful self-service account access, plus education and decision-support resources to help put you in the driver's seat.

### Getting started

- \* Register at <https://pointc.wealthcareportal.com>.
- \* Enter your first and last name, and zip code.
- \* If prompted, enter Tribe Name and Tribal Roll Number
- \* The portal will then prompt you to send a one-time passcode to verify your identity. Enter the code to continue.
- \* Create a username and set up your security questions.
- \* If no e-mail or mobile phone is in our records, please contact us to update and set up account 855-403-0343.
- \* Once completed, you'll be able to access your account!



Enjoy a full suite of capabilities that help you maximize your healthcare experience.

**Full account details:** View plan details and account history.

**Multimedia education:** Learn more about account features, benefits, and how to optimize your experience.

**Interactive tools:** Access tools and calculators to help you plan and make critical spend/save decisions.

**Communications:** View a complete history of account communications and manage your personal preferences.

**Self-service:** Take advantage of expanded account servicing options to manage your account and answers to your questions.

**Questions or Concerns? Please call Point-C at 855-403-0343 or e-mail [flex@pointchealth.com](mailto:flex@pointchealth.com)**

Po Box 25247 Overland Park, KS 66225